

# Android Un-pairing & Re-pairing Instructions



## Trouble connecting?

### Un-pair and re-pair your hearing aids

1. Close the TruLink app.
2. To un-pair your hearing aids from your Android™ device, go to the Bluetooth® menu on your phone.
3. Select Scan. You should see the hearing aids listed. Tap on the gear icon to the right of the hearing aids and choose Unpair.
4. Open the battery doors on your hearing aids.
5. Clear App Data. From a home screen, select Apps icon → Settings → Applications.
6. Tap Application manager.
7. Locate then tap the TruLink app.
8. Tap Storage.
9. Tap Clear Data.
10. Re-pair your hearing aids by closing the battery doors on your hearing aids.
11. Select Settings on Android device.
12. Verify Bluetooth is on.
13. Select the name of hearing aids to pair under Available Devices and wait until they appear in the Paired Devices list.
14. Launch the TruLink app.
15. Confirm hearing aid selection by ensuring a check mark is placed next to the correct devices.